## NEW MEDICARE CARDS SCAM ALERT

New Medicare cards will no longer have the Social Security Numbers. New cards will go out April 2018 to April 2019. Everyone will receive their cards at different times.

Beware of calls from individuals claiming to represent Medicare or Social Security Administration, saying the beneficiary needs a new Medicare card. They may threaten beneficiaries with the loss of Medicare benefits if they don't comply.

Beneficiaries are asked to provide their personal information, particularly their Medicare number and bank account number, sometimes even being offered gifts or money. In other examples, beneficiaries are told that they "have to pay" for this new Medicare card.

It is important to remember that:

- Medicare beneficiaries will receive a new Medicare card automatically
- Medicare cards do not expire
- Medicare will <u>not</u> call beneficiaries to offer a new card or request information in order to issue a new card
- Beneficiaries who lose their Medicare card can request a new one with a new Medicare ID number from the Social Security Administration



Learn to PREVENT, DETECT and REPORT possible Medicare fraud.

To report fraud or for more information, call:

877-272-8720



This project was supported, in part by a grant (Nos. 90MP194, 90MP196, 90MP195 and 90MP242), from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy.